

# Stay Safe, Stay Happy

**The safety of our guests and our team is always our top priority.**

To ensure you have a happy stay and to reassure you that we have thought of all aspects of your stay, please familiarise yourself with the following service and safety procedures that are now in place.

**Pat Kenny**  
General Manager / Vice  
President Managing  
Director



## HYGIENE

- We have worked with Officials at the Environmental Health Organisation (EHO) to develop best protocols and standards
- Temple Bar Hotel's Stay Safe Code - 'Viral Outbreak Infection Control Guidelines – Identification and Response Plan' is available on request
- We use Proctor & Gamble disinfectant products that are proven to be effective against Covid-19
- Deep cleaning protocols in place
- Sanitising stations at key touchpoints
- Additional cleaning of frequently touched items
- Increased bedroom checks by Senior Management
- Minimum printed material



## SOCIAL DISTANCING

- Minimum touch check in and check out. We offer an online check in and check out facility
- Please observe 2 metre floor markings
- Protective screens at the reception desk
- Lifts should only be used by one person or guests known to each other only



## PAYMENTS

- We provide a cashless offering to minimise cash payments, but will accept cash
- Your card will be charged on check in for the cost of your stay
- You will be charged any additional costs as consumed
- Your card will be charged on check in for the cost of your stay
- You will be charged any additional costs as consumed



## FOOD & BEVERAGE

- All menus are now online
- Breakfast available daily as a coffee dock style for the first two weeks of reopening. Breakfast is available to be delivered to your room, based on a continental offering
- Contactless room service is available daily
- Appropriate and hygienic delivery methods in place for our Food & beverage offering
- Screens erected in service points of bars and food outlets



## TRAINING

- All employees have received additional training on how to keep you and themselves safe. This will be reflected in how they interact with you during your stay